



REALRESPONSE®

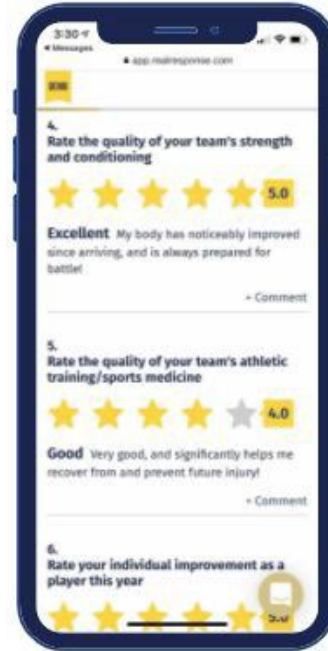
Real-Time Information. Real-Time Response.



RealResponse is a trusted third-party software that has partnered with UW Athletics to provide a safe space for student-athletes to anonymously share their feedback, ask questions, and seek resources. All while protecting their identity.

Our goal is to share with the WSAAC group on how to utilize the system and answer any questions you may have for yourself or on behalf of your fellow student-athletes.

**Following this presentation, please share this information with your team.**



**UW Student-Athletes will now have the ability to anonymous share feedback in real time with their athletic administrators. You will also be able to share your feedback anonymously through surveys at the end of each season.**



Student-Athletes,

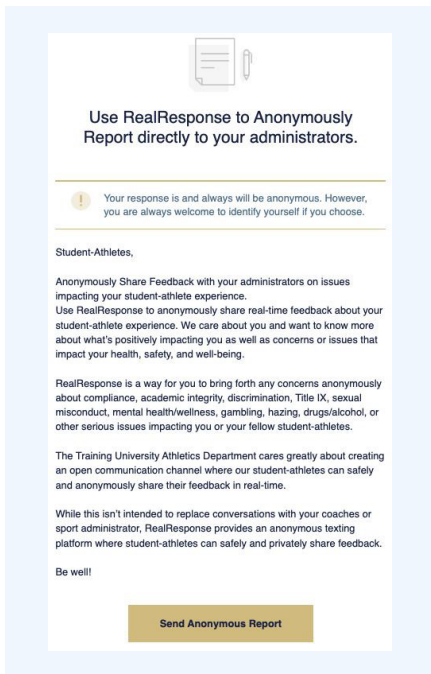
**Anonymously**

share **feedback** or  
**concerns** with us.

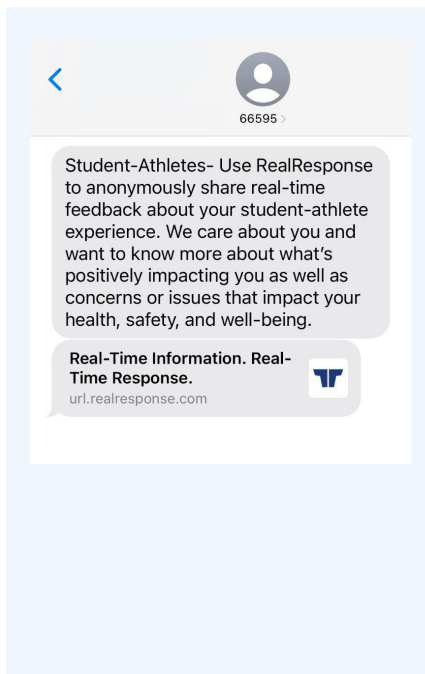
*Issues such as: Title IX, mental  
health, gambling, hazing,  
drugs/alcohol, discrimination,  
sexual assault, domestic  
violence, social issues, etc.*



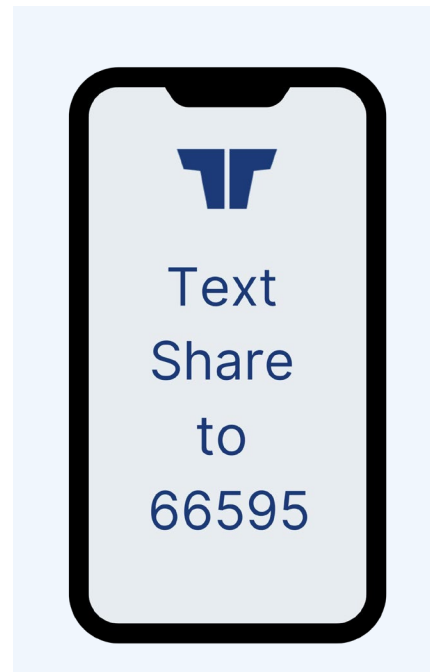
## 3 Ways Student-Athletes Can Anonymously Share Real-Time Feedback



**Click the Link Sent via Email**  
*This will be sent monthly*



**Click the Link Sent via Text**  
*This will be sent monthly*



**Text the word "Share" to 66595 at any time to be sent a secure link**


Once you click the link, you will see a pop up window to anonymously submit your feedback.

You can include text, attachments, and links.

We've seen this used for photos, social media posts, text messages, voicemails, TikToks, and more when sharing your pressing feedback.

### Anonymous Reporting ✕

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 Your response is and always will be anonymous. However, you are always welcome to identify yourself if you choose.



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Use RealResponse to anonymously share real-time feedback about your athlete experience.

We care about the people and aspects that are positively impacting you. Please share your shout-outs and feedback on staff members that are helping to provide a first-class experience.

We also care about issues impacting you such as compliance, academic integrity, discrimination, sexual misconduct, mental health/wellness, gambling, hazing, drugs/alcohol, facility concerns, or team-specific matters.


The RealResponse Training University Athletics Department cares greatly about creating an open communication channel where our athletes can safely and anonymously share their feedback in real-time.

**B I U**  

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Report Type  
General Feedback ▼

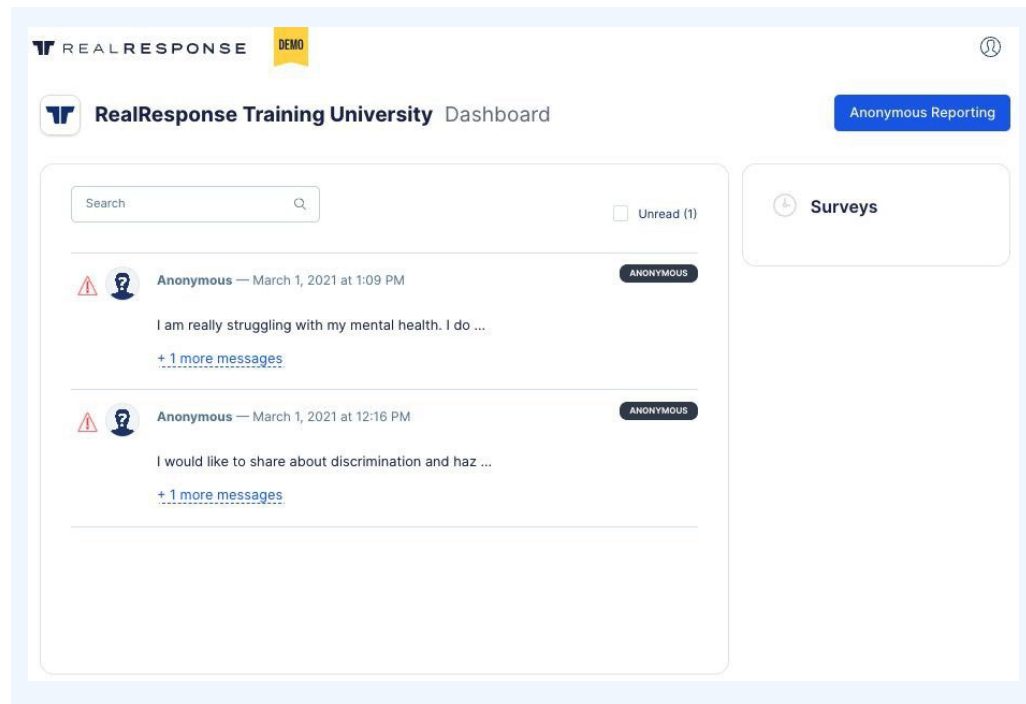
**Mark as Urgent** to your Administrators



All feedback will be housed in your personal and anonymous dashboard. No other student-athletes have access to your dashboard.

All Anonymous Reports submitted through RealResponse will never be associated with your name, email, or phone number in the system.

All information is housed and protected in our database.

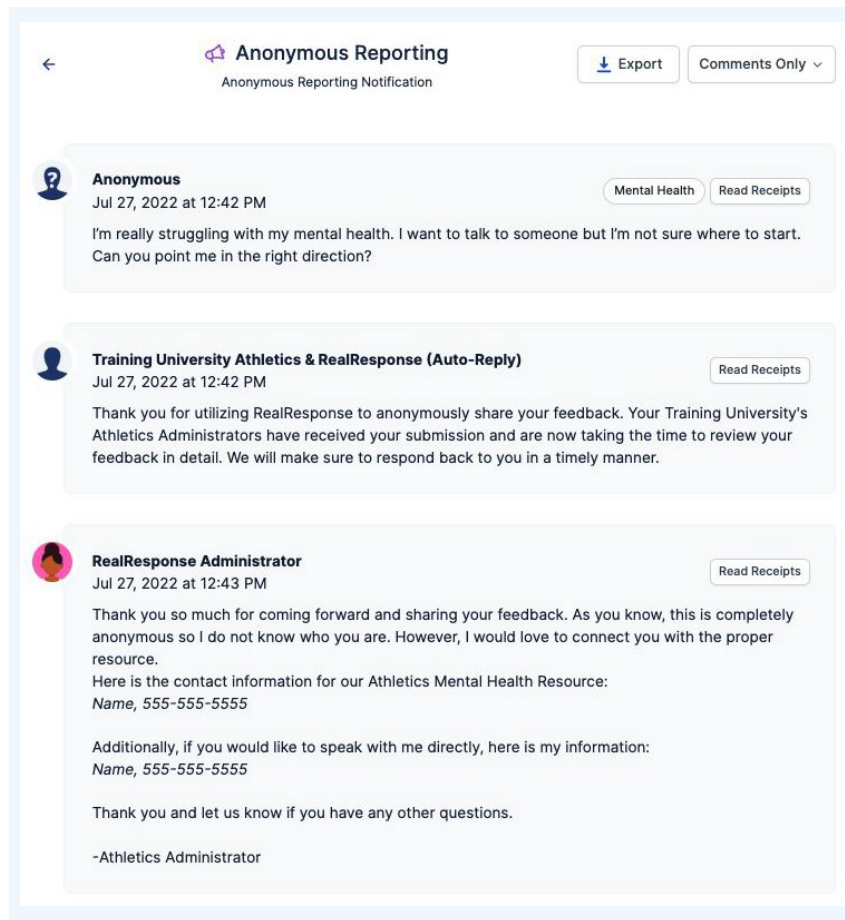


This is what your Administrator sees.

Your Administrators are able to read and respond to your feedback, all while maintaining your anonymity.

We capture time and date stamps as well as read receipts on each thread that show each time a message is opened.

All this to promote accountability and follow up on each piece of valuable feedback.



**Anonymous Reporting**  
Anonymous Reporting Notification

[Export](#) [Comments Only](#)

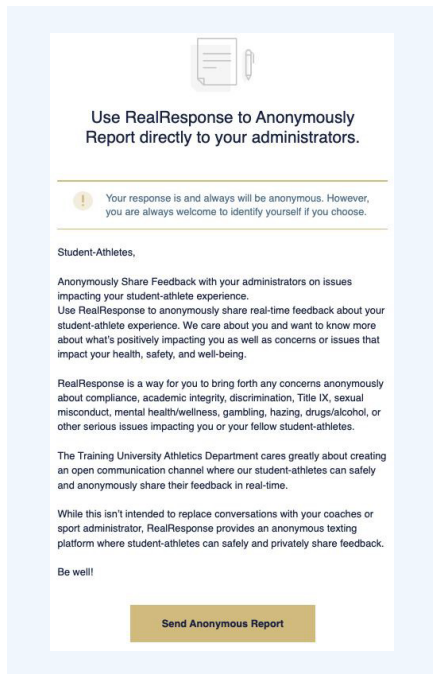
**Anonymous** [Mental Health](#) [Read Receipts](#)  
Jul 27, 2022 at 12:42 PM  
I'm really struggling with my mental health. I want to talk to someone but I'm not sure where to start. Can you point me in the right direction?

**Training University Athletics & RealResponse (Auto-Reply)** [Read Receipts](#)  
Jul 27, 2022 at 12:42 PM  
Thank you for utilizing RealResponse to anonymously share your feedback. Your Training University's Athletics Administrators have received your submission and are now taking the time to review your feedback in detail. We will make sure to respond back to you in a timely manner.

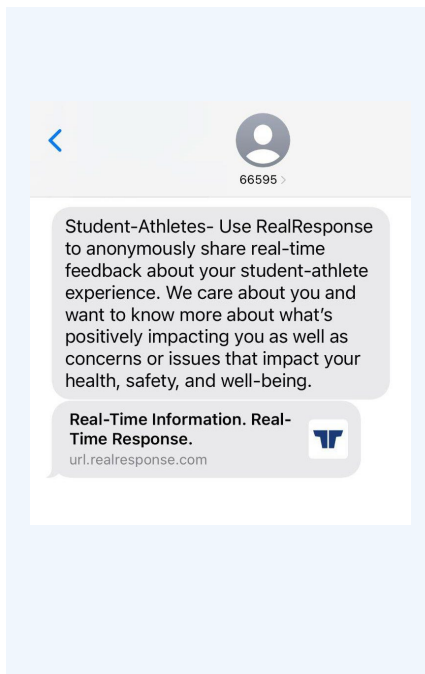
**RealResponse Administrator** [Read Receipts](#)  
Jul 27, 2022 at 12:43 PM  
Thank you so much for coming forward and sharing your feedback. As you know, this is completely anonymous so I do not know who you are. However, I would love to connect you with the proper resource.  
Here is the contact information for our Athletics Mental Health Resource:  
*Name, 555-555-5555*  
  
Additionally, if you would like to speak with me directly, here is my information:  
*Name, 555-555-5555*  
  
Thank you and let us know if you have any other questions.  
  
-Athletics Administrator



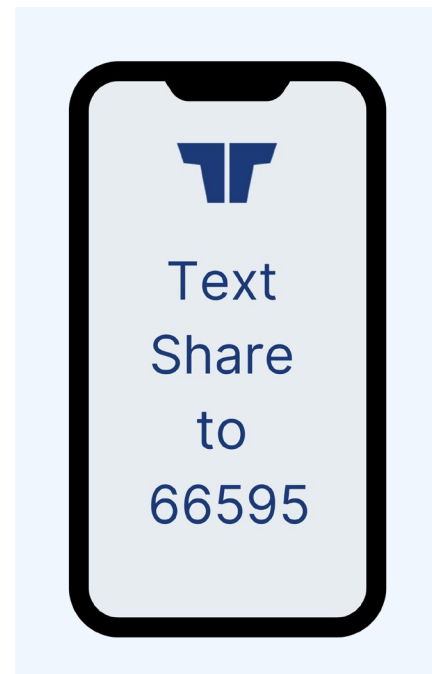
## As a reminder, Student-Athletes Can Anonymously Share Real-Time Feedback Three Ways



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If you have any questions on the RealResponse system, please do not hesitate to reach out to your administrators, or contact RealResponse directly:

**Parker Moye**

Director of Customer Success, RealResponse

[parker.moye@realresponse.com](mailto:parker.moye@realresponse.com)